



GARLAND INDEPENDENT SCHOOL DISTRICT

PURCHASING DEPARTMENT

*501 S. Jupiter
Garland, Texas 75042*

April 8, 2026

ADDENDUM 1, RFP #260-26

Intranet Software and Services

This addendum modifies the original document as listed below and is hereby incorporated to the contract documents. Acknowledge receipt of this addendum by returning the completed and signed form with the solicitation response. Failure to submit the addendum may be used as an evaluated factor.

1. **Question:** Hosting & Architecture -Our solution is delivered via a secure AWS cloud environment, where the application can be seamlessly embedded into your existing intranet. The District would have full administrative control over content, users, and workflows without requiring vendor intervention for day-to-day operations.

This approach reduces infrastructure overhead, ensures high availability, and simplifies maintenance while meeting modern security standards.

Would Garland ISD consider a secure cloud-hosted solution with these capabilities as an alternative to an internally hosted system?

- If so, are there any restrictions regarding cloud providers or data residency?
- If not, could you share the primary requirements driving the need for on-premises hosting?

Answer: No, GISD wants the server to be hosted by our technology department and we do not want to pay extra for hosting it externally.

2. **Question:** What platform currently supports your intranet (e.g., SharePoint, custom solution)?

Answer: GISD's currently uses Livesite CMS for hosting our current CMS solution.

3. **Question:** What are the primary challenges you are seeking to address with a new solution?

Answer: GISD is primarily looking to ensure continuity of service as our current contract expires, while also exploring opportunities for improved efficiency and alignment with our evolving needs.

4. **Question:** Will the solution need to integrate with Active Directory, Azure AD, or another SSO provider?

Answer: No integration to any SSO provider is needed.

5. **Question:** Approximately how many total users and administrators will require access?

Answer: We currently have 93 users with edit access to our intranet. GISD has approximately 7000 employees.

6. **Question:** How important are CMS-style features such as blogs, forums, and commenting?

Answer: Our current CMS provides us with this functionality, and we would prefer to continue having these features available.

7. **Question:** Will content management be centralized or distributed across departments?

Answer: The permissions to edit are usually based on the department i.e. users can only edit their department sections. We have about 93 users that can edit various sections of our intranet.

8. **Question:** Can you provide examples of key forms and workflows (e.g., HR requests, approvals)?

Answer: No, we do not have forms with complex workflows etc. We have calendar event submissions and user submitted “celebration” submissions that need admin approval to be published on the intranet.

9. **Question:** Are multi-step approvals and automated notifications required?

Answer: No, we do not have forms with complex workflows etc. We have calendar event submissions and user submitted “celebration” submissions that need admin approval to be published on the intranet.

10. **Question:** Which existing systems (e.g., HR, SIS, ERP/Oracle) will require integration?

Answer: No, we do not have any integration requirements for this project.

11. **Question:** Are real-time integrations required, or would schedule/batch processes be acceptable?

Answer: No, we do not have any integration requirements for this project.

12. **Question:** Should search results be restricted based on user roles and permissions?

Answer: Ideally yes, they should be restricted based on roles and permissions.

13. **Question:** Should search include both content pages and uploaded documents?

Answer: Yes, both content pages and documents should be included in search.

14. **Question:** Are you seeking a fully custom-designed interface or a templated solution?

Answer: Yes, we would like a custom designed interface however we would like to see all design options that can be provided.

15. **Question:** Can you share examples of intranet designs you prefer?

Answer: We would be interested in seeing the designs you can provide, or you have recently worked on for other clients rather than providing you, our preferences.

16. **Question:** What types and volumes of content (pages, documents, users) will need to be migrated?

Answer: We currently have 475 pages and 4,509 documents/images.

17. **Question:** What support response times and channels are expected?

Answer: This is expected in case the site is down.

- **Support Hours:** 24/7
- **Acknowledgement:** Within 1 hour via email/text or phone call by GISD.
- **Response:** Within the next 2 hours after acknowledgement.
- **Remediation:** Within the next 2 hours after response.

18. **Question:** Is ongoing enhancement or managed services support desired?

Answer: Please refer to the Supplier Questionnaire Section A and Section G of the RFP.

19. **Question:** Could the District please confirm its preferred hosting option and whether both deployment models will be acceptable under this bid?

Answer: GISD would need the system to be hosted on the internal GISD server. This is our preferred solution.

Mayte R Martinez

Mayte R. Martinez
Assistant Director of Purchasing

Company Name

Address

City

State

Zip

Signature

Title