Job Title: GISD Employee Clinic Manager  
Exemption Status/Test: Exempt

Reports to: Chief Financial Officer  
Date Revised: May 1, 2019

Dept./School: GISD Employee Clinic

Primary Purpose:
Manage the day-to-day clinical operations of the employee clinic and supervise the clinic staff.

Qualifications:

Education/Certification:
High School Diploma or GED
Bachelor Degree in a Business or Health Care related field, preferred
CPR Certification required
State Nursing Licensure preferred

Special Knowledge/Skills:
Possess leadership, direction and coordination of departments relating to employee care in an acute care clinic setting.
Possess the ability to work closely with overseeing physicians, administrators and staff to ensure the delivery of quality, cost effective health care to the clinic's patients.
Demonstrate oral and written communication skills, including the use of good grammar. Use appropriate interpersonal skills and methods of communication to obtain agreement or acceptance of an idea, plan, activity or product.
Possess the ability to use a logical process to gather and analyze information, weigh alternatives and select the best alternative, to render judgments or commit to a plan of action.
Possess a thorough understanding of the technical content of the clinic manager position and the ability to apply these skills to health-related issues.
Possess organizational skills that follow an orderly approach to setting priorities relating to workflow as well as meeting deadlines and employee clinic goals
Maintain all necessary certifications, licensures

Experience:
A minimum of three (3) years successful experience as a manager/supervisor in a health clinic or related field setting.

Major Responsibilities and Duties

1. Order all medical and operational supplies for the employee clinic.
2. Responsible for accounting functions of the clinic including account receivables for office visit copays, payment of all invoices directly associated with the medical operations, all banking operations, deposits, reconciliations and any other monetary operations in the clinic.
3. Maintain proper payroll records in compliance with FSLA, insuring the clinic is operated within federal, state, and local regulatory requirements, including but not limited to labor laws, EEOC, ERISA, HIPPA and OSHA.

4. Responsible for the safety, maintenance and upkeep of the clinic.
5. Maintain records of staff attendance, staff training requirements, annual OSHA training and all clinic blood-borne pathogen prevention and exposures.
6. Maintain records for all licensures, certifications, and permits related to the operation of the clinic.
7. Actively participate in clinic meetings, Gisd leadership seminars, information sessions and other mandated GISD related meetings.
8. Actively participate in all Gisd health initiatives, working with the Wellness, Health Services and Student Services departments of Gisd.
9. Positively promote clinic events, changes or new policies.
10. Serve as liaison between clinical staff and Gisd administration to ensure changes dealing with policies and procedures are accurate and complete.
11. Foster effective/ongoing two-way communication between clerical staff, clinical staff and administrations.
12. Responsible for conflict resolution at site and encourage staff to participate in problem solving.
13. Responsible for maintaining all expenses within the budget including accounts payable procedures and controlling stock inventory.
14. Adhere to all Gisd policies and procedures and treat all information confidentially.

**Supervisory Responsibilities:**

All Gisd Employee Clinic staff members.

**Mental Demands/Physical Demands/Environmental Factors**

**Tools/Equipment Used:** Electronic thermometer, blood pressure cuff, otoscope, sphygmomanometer, vision screening equipment, basic clinic equipment, copier and personal computer

**Posture:** Prolonged standing, walking, stooping, bending and lifting; computer usage

**Environment:** Exposure to bacteria and communicable disease

**Mental Demands:** Interpret policies and procedures; make multiple decisions regarding the Gisd Employee Clinic, maintain performance level and emotional control under pressure situations; demonstrate mental quickness, ability to think on feet and use of common sense

This document describes the general purpose and responsibilities assigned to this job and is not an exhaustive list of all responsible and duties that may be assigned or skills that may be required.