

RFP #90-20 Online Ticketing Services for the Curtis Culwell Center EVALUATION FORM

EVALUATION CRITERIA	Max Points	FIRM	FIRM	FIRM
		SAFFIRE, LLC	ETIX	TICKETMASTER LLC
Parameters:	Max Points			
Average Proposed Online Price Per Ticket		\$3.45	\$7.04	\$14.98
The purchase price;	40	40	20	9
Reputation of the vendor and the vendor's goods or services Results of reference checks (at least three references checked) & Internet search for any pending litigation. 3 positive references = 3 pts. 2 positive references = 2 pts. 1 positive reference = 1 pts.	3	3	3	3
Quality of vendor's goods and services Will be evaluated on research based documentation provided. Touch screen monitors that can be mounted or placed in a position not to hinder cash drawer or windows. POS must be able to process credit cards, preferably with chip readers or if not available ticket platform has security measures imbedded in their system. = 5 pts Equipment must be up to date with the latest technology downloaded. All printers must be fully functional and set to correct parameters. = 5 pts. Ticket scanners must be of the latest model, if the scanners are Wi-Fi compatible, please provide hot spot equipment. = 5 pts.	15	13	10	13
Extent to which the goods or services meet the district's needs Clearly explain and identified mobile app can be downloaded from iTunes or Google Play, mobile ticket downloads within Apple Wallet or Passbook or any equivalent app on an Android phone = 10 pts. 24/7 Representative available to assist with technical issues as needed by the district. = 6 pts Proposing vendor(s) should be able to respond to emergency technical issues within 30 minutes of call in by district personnel. = 4 pts	20	17	10	20
The vendor's past relationship with the district; Range 0-3 District standard is to award points as follows: 3 – performed above contract standards 2 – performed to contract standards 1 – instances of substandard performance but deficiencies were promptly corrected when notified 0 – no previous experience with GISD Negative 1-10 may be assigned based on the number of written complaint letters issued by the Purchasing Department	3	0	3	0
The impact on the ability of the district to comply with the laws and rules relating to historically under-utilized businesses (HUB); (must be 0 points)	0	0	0	0
The total long-term cost to the district to acquire the vendor's goods and services.	0	0	0	0
Whether the the vendor's ultimate parent company or majority owner: A. has its principal place of business in this state B. employs at least 500 persons in this state Has its principal place of business in this state	0	0	0	0
Demonstration: User friendliness = 7 pts; Customer ease of use = 5 pts; Complexity process = 2 pts	14	0	0	0
1. Supplier shall provide a VPAT 2.0 for each Existing ICT product requested for this solicitation which will be evaluated for compliance with WCAG 2.0 standards. 2. For all Developed or Customized ICT Supplier shall provide documentation which provides the testing methodology and the parties involved in the testing to ensure compliance with ICT standards. The awarded supplier shall provide a VPAT 2.0 prior to final acceptance of the product.	5	0	0	0
Total Points	100	73	46	45
The District solicited 65 suppliers and received 3 responses				